

Email from NKDC 10th September 2014

Dog and Litter Bin emptying

Good morning Ladies and Gents

As you are aware we collect the dog and litter bins from your village / town on a weekly basis. This is done with a dedicated vehicle and I was asked to look at this to see if we could streamline this in any way. After consultation with the drivers it became obvious that each one (there is a pool of three) undertook the routes in a slightly different way and they were moving collection days around. This has led to operational problems from our end but you as Parish Clerks may have seen an inconsistency in the day that your bins were emptied.

In consultation with the drivers new routes were drawn up

With effect from Monday 15th September the collection day for the dog and litter bins in your village / town will always be on a **FRIDAY**

This change will mean that some collection days may change, with a few bins being collected a few days later than normal for the first week. Hopefully the way that this has been done it should not be a problem but please do not hesitate to contact me if there is a particularly well used bin.

This is the first step in providing you with a better more consistent service. We are working on the next step, which hopefully will be to convert the data I hold on my mapping system that shows the location and number of each bin so that it can be seen on a device within the cab. The driver will then be able to confirm he has emptied each and every bin and report any problems immediately back to the office.

As I say this is the next step and I will of course keep you up to date on this as it happens.

I hope this will enable our service to progress and that the transition is a smooth one, but if you have any queries please do not hesitate to contact me.

Regards

Jenny

Jenny Bailey

Operational Services Manager

Waste & Street Scene

North Kesteven District Council

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