



Chief Planning Officer  
North Kesteven District Council  
District Council Offices  
Kesteven Street  
Sleaford, Lincs  
NG34 7EF

13th October 2016

TIME SENSITIVE - 90 Day Consultation period end date: 16th January 2017

Dear Chief Planning Officer,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 62 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 16th January 2017. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - <http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - [http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability\\_report.pdf](http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf)

On the 14<sup>th</sup> March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone

provision to meet reasonable needs. Part of that statement amended our obligations with regard to the removal of payphone service - [http://stakeholders.ofcom.org.uk/consultations/uso/uso\\_statement/](http://stakeholders.ofcom.org.uk/consultations/uso/uso_statement/)

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:

<http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf>

and a summary is available at:

[http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing\\_callboxes.pdf](http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf)

The guidance also details the appeals process we must follow in case of unreasonable objections.

### **What you need to do next**

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.


If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at [btp.authorisation.team@bt.com](mailto:btp.authorisation.team@bt.com). Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

**BT Payphones**  
pp 4<sup>th</sup> Floor Monument TE  
11 – 13 Great Tower Street  
London  
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing [btp.authorisation.team@bt.com](mailto:btp.authorisation.team@bt.com).

  
**Rick Thompson**  
**Payphone Planning Officer**

North Kesteven District

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01205820208	PCO KIOSK 820208 NR SUB PO EAST HECKINGTON BOSTON	PE20 3QD	0	30/09/2016		
01400261316	PCO KIOSK 61316 O/S VILLAGE SPO WILLOW LANE CRANWELL VILLAGE SLEAFORD	NG34 8DE	3	20/09/2016		
01400262260	PCO KIOSK 62260 EAST CAMP MAIN RD/ AMMAN SQUARE CRANWELL SLEAFORD	NG34 8HQ	52	20/09/2016		
01400272483	PCO KIOSK 72483 NORTH ROAD LEADENHAM LINCOLN	LN5 0PG	0	20/09/2016		
01522520590	PCO LONDON ROAD BRACEBRIDGE HEATH LINCOLN	LN4 2LA	65	19/09/2016		
01522521046	PCO ST. JOHNS ROAD BRACEBRIDGE HEATH LINCOLN	LN4 2PJ	16	19/09/2016		
01522680049	PCO MEADOW LANE NORTH HYKEHAM LINCOLN	LN6 9RQ	0	19/09/2016		
01522680169	PCO WATERLOO LANE SKELLINGTHORPE LINCOLN	LN6 5SL	0	19/09/2016		

Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
01522680302	PCO LINCOLN ROAD DODDINGTON LINCOLN	LN6 4RS	3	19/09/2016		
01522680308	PCO BROADWAY NORTH HYKEHAM LINCOLN	LN6 8DW	2	19/09/2016		
01522680398	PCO MAIN STREET THORPE ON THE HILL LINCOLN	LN6 9BG	4	19/09/2016		
01522680411	O/S24/25 THE MOORS EAGLE ROAD WHISBY LINCOLN	LN6 9DD	0	19/09/2016		
01522680450	JCN HIGH STREET CHURCH ROAD SKELLINGTHORPE LINCOLN	LN6 5UW	38	19/09/2016		
01522720273	PCO GRANTHAM ROAD WADDINGTON LINCOLN	LN5 9LS	0	19/09/2016		
01522720311	PCO GRANTHAM ROAD WADDINGTON LINCOLN	LN5 9LS	0	19/09/2016		
01522720380	SHOPPING PARADE REDWOOD DRIVE WADDINGTON LINCOLN	LN5 9BN	10	19/09/2016		